

Verona at Hacienda Owners' Association Board of Directors

President – Rickey Juarez Vice President – Srinivas Kumar Treasurer – Joe McAdams Secretary – Madhav Kondle Director at Large – Don Clark

### **Meeting Information**

The Board Meetings are held monthly at 6:00 p.m. The next Board meeting will be held on October 21, 2020.

DUE TO THE COVID-19 RESTRICTIONS, THE BOARD MEETING WILL BE HELD THROUGH ZOOM. HOMEOWNERS ARE WELCOME TO ATTEND BY VIDEO OR PHONE.

THE INFORMATION WILL TO JOIN WILL BE NOTED ON THE AGENDA.

#### **Management Team**

Homeowner Association Services (HAS) 2266 Camino Ramon San Ramon, CA 94583 Office: 925-830-4848 Fax: 925-830-0252

Rosie Rivera, CCAM – Ext. 26 Association Manager Email: rrivera@hoaservices.net

Architectural Submissions Email: architectural@hoaservices.net

Jennifer Bouchard – Ext. 18 Accounting (Assessments) Email: jennifer@hoaservices.net

## **Hacienda Security**

24 hour Paging voicemail system 925-734-6520

Association Website www.veronatownhomes.com

# **Annual Meeting & Board Election**

The Annual Meeting and Board Election is on October 21<sup>st</sup>. Also, on the ballot is the vote for Earthquake Insurance. If you need another ballot, please email our office to mail you a new one. Due to the Covid-19 Restrictions, the meeting will be held through zoom. Therefore, please be sure to mail you ballot so it is received in time for the Election.

### Earthquake Insurance Increase

The Earthquake Insurance Policy expires November 1, 2020 and in obtaining quotes for renewal, there is an increase of about 20% or more to renew the Earthquake Insurance, an estimated increase of \$9 per month per unit.

We will continue obtaining additional quotes and options such as lowering limits and higher deductibles to help lower the costs and to assure that the members are receiving the best rate available. This increase does not equate to an automatic increase in dues.

## **Rental Reminders**

If you are renting/leasing your unit, as the owner, you are responsible to ensure that your tenants have the necessary parking permits and rules of the Association and that all documents are submitted to HAS prior to the moving in.

#### **Gutter Repairs & Replacement**

The work to have the gutters repaired and replaced has been delayed to mid October. The Board is currently in the process of looking into the advantages and disadvantages of adding guards to the gutters.

## Landscape & Irrigation

The Board has approved a number of proposals estimated over \$30,000 for landscape enhancements. This includes removing many dead shrubs that is past their life expectancy and filling in bare areas. The majority of the landscape has been addressed throughout the community. The project is scheduled to begin the week of October 12<sup>th</sup> and may take 2-3 months to complete as the work will be done in phases. Your patience and cooperation is greatly appreciated.

Also, the Crepe Myrtle trees at the front of the garages will be trimmed later in the year as the weather gets cooler.

### Garbage & Shredding

This continues to be an ongoing issue in the Association. Please bring in your receptacles the same day of service. Also, if you are shredding, please place them in bags as the confetti pieces are being left behind in the common area.

### <u>Mail</u>

The USPS has a notification system that will let you know when your mail is on its way to you. Please visit their website at <u>www.usps.gov</u> for more information. You can also sign up at <u>USPSInformedDelivery@usps.gov</u>.



# **Dryer Vents**

Just a reminder that homeowners should have their dryer vents cleaned. Through time, the vents buildup lint and impedes the air flow of the vent. A blockage could create condensation and/or at the worst start a fire. Please have it check and cleaned as necessary.

## **Items in the Common Area**

Use of the common area to place lights, plants, decorations or any items are prohibited in the common area. Items in the common area, restricts the landscapers or any other contractors to service these areas. Items in the common area will be removed.

## **Street Safety**

The driveways (blacktop) should not be used for riding on bikes or scooters. Management has received a number of complaints that kids are left unattended and not looking out for cars. Please do not

wait for an accident to happen. For the safety of all, please be sure that adult supervision is with the children at all times. Also, please be sure that the bikes and scooters are not left on the street.

### Garages

As reminder, the garages are used to park your vehicles. Use of garage other than parking vehicles is prohibited. Vehicles will be tagged and towed as necessary. Starting October, the Board will be updating the paring the proper permits for all units. We anticipate to have this completed in the next couple of months. Please be sure that your registration is up to date and that your vehicles are properly registered.

# PARKING BY PERMIT ONLY

PARKING PERMITS (RESIDENT AND VISITOR) MUST BE DISPLAYED AT ALL TIMES INCLUDING WEEKENDS 24 HOURS A DAY, SEVEN DAYS A WEEK

### Pet Owners

Please pick up your pet waste and dispose the bag in your trash bin; do not leave it lying in the grass for someone to step in. Also, there has been increase of dogs, primarily, the larger dogs off leash while children are playing outside. For the safety to others and your pet, always please keep your dog on a leash. Residents are reminded not to leave pet food and water outside; this attracts unwanted pests including raccoons, skunks, etc.

# **Sidewalk Chalk**

Please be mindful when allowing your children to use sidewalk chalk and to use on your porch or driveway. Do not use on the streets or sidewalks.

### Exterior Lighting

If you see any lights that are out, please contact Management to have it repaired. Also, residents should leave on their porch lights to help increase lighting within the community without the addition of adding light fixtures to the buildings. Although there is only a hand full of garages that have a side door to their garage, the light on the outside of this door should be left on to help increase lighting. Additional light that were not approved by the Association should be removed and an architectural application be completed for consideration. This includes, lights that have been installed along pathways.

### **Signs**

As a reminder signs including ones for alarm companies are not allowed in the common areas. You may place them on your porch. Please refer to the Association's website for "For Sale" sign before installation.