

Verona View

Verona at Hacienda Owners' Association Board of Directors

President – Rickey Juarez
 Vice President – Srinivas Kumar
 Treasurer – Joe McAdams
 Secretary – Madhav Kondle
 Director at Large – Don Clark

Meeting Information

The Board Meetings are held monthly at 6:00 p.m. in the Clubhouse. The next Board meeting will be held on January 15, 2020.

Management Team

Homeowner Association Services (HAS)
 2266 Camino Ramon
 San Ramon, CA 94583
 Office: 925-830-4848
 Fax: 925-830-0252

Rosie Rivera, CCAM – Ext. 26
 Association Manager
 Email: rrivera@hoaservices.net

Debi Schwartz – Ext. 24
 Assistant Manager
 Email: debi@hoaservices.net

Architectural Submissions
 Email: architectural@hoaservices.net

Jennifer Bouchard – Ext. 18
 Accounting (Assessments)
 Email: jennifer@hoaservices.net

Hacienda Security

24 hour Paging voicemail system
 925-734-6520

Association Website

www.veronatownhomes.com

2020 Budget & Reserve Study

"Two Verona 2020 Budget proposals were under consideration by the Board of Directors at the November 20, 2019 Regular Board Meeting. The reasons to be considered by the Board for both proposals were identical. The Board elected to adopt the proposal presented by the Management Company (HAS) with modifications, which after the modifications recommended a \$15.00 dues increase amounting to a dues of \$295.00 per month per unit. An alternative proposal presented by the Board Treasurer which maintained the existing dues of \$280.00 per month per unit, after having been made, received no 2nd to the motion and the proposal was therefore rejected."

Joe McAdams

Your 2020 Budget and Reserve Study packet is on its way. Please take time to review and understand the packet sent to you. Effective January 1, 2020, the monthly assessment will be \$295. If you are on Automatic Clearing House (ACH) that was set up by HAS Management, you will not need to adjust your payment. If you have set up autopay with your bank or directly with Union Bank, you will need to make the adjustment to reflect the increase.

Neighborhood Watch

The Safety Committee will head the Neighborhood Watch for the Association. The committee is looking for 2 volunteers to serve as a Block Captain. Each Block Captain will be the liaison between ½ of the community and the Police Department. If you are interested in serving, please contact Rosie at HAS.

Safety Committee

The committee has a What's App group that provides information of happenings within the community. You can join by following the link: <https://chat.whatsapp.com/Ldk5NNGXznrDZngkZ0vUWM>. Please be advised that this app is not a forum for any related maintenance, communication or HOA issues that require action. Information or content shared on this forum is not approved by the HOA or the Board.

Halloween

The trick or treaters were out in the community enjoying themselves and getting candy from the neighbors. Thank you to all who took part in making it a fun evening for them!



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Pet Owners

Please pick up your pet waste and dispose the bag in your trash bin; do not leave it lying in the grass for someone to step in. Also, for the safety to others and your pet, always please keep your dog on a leash. Residents are reminded not to leave pet food and water outside; this attracts unwanted pests including raccoons, skunks, etc.

Exterior Lighting

If you see any lights that are out, please contact Management to have it repaired. Also, residents should leave on their porch lights to help increase lighting within the community without the addition of adding light fixtures to the buildings. Although there is only a hand full of garages that have a side door to their garage, the light on the outside of this door should be left on to help increase lighting. Additional light that were not approved by the Association should be removed and an architectural application be completed for consideration.

Garbage

This continues to be an ongoing issue in the Association. Please bring in your receptacles the same day of service. Also, if you are shredding, please place them in bags as the confetti pieces are being left behind in the common area.

Staying Connected – Email Notifications

You can receive alerts by email. It's the quickest way to receive notices from the Association. You can also access your account to view your current bill, see when payments are posted, make a payment online, update your contact information and preferences of receiving notifications. You will need to access HOA Services online portal: <https://online.hoaservices.net>; you will need your account number to sign up. This also could save cost of postage and printing for the HOA if you opt into receiving email communications.

Association's Website

The Association's website is a separate login from obtain HOA services. The website contains a lot of important information about Verona as well as the most frequent forms homeowners need. You can easily find the governing documents, rules and regulations, the architectural application form and architectural standards. The website address is: www.veronatownhomes.com.

Parking

Any vehicle without a permit will be towed without notice at the expense of the vehicle owner. If you have any questions or have received a notice, please contact HAS immediately to resolve the issue. A resident using a visitor pass is prohibited. Misuse of the visitor permits or resident permits will result in a hearing, fine and the possibility of your vehicle being towed. The cost for a replacement permit for both resident and visitor is \$25.

PARKING BY PERMIT ONLY

**PARKING PERMITS (RESIDENT AND VISITOR) MUST
BE DISPLAYED AT ALL TIMES INCLUDING
WEEKENDS 24 HOURS A DAY, SEVEN DAYS A WEEK**

Signs

As a reminder signs including ones for alarm companies are not allowed in the common areas. You may place them on your porch. Please refer to the Association's website for "For Sale" sign before installation.