

# Verona View

## Verona at Hacienda Owners' Association Board of Directors

President – Rickey Juarez  
Vice President – Srinivas Kumar  
Treasurer – Joe McAdams  
Secretary – Madhav Kondle  
Director at Large – Don Clark

## Meeting Information

The Board Meetings are held monthly at 6:00 p.m. in the Clubhouse. The next Board meeting will be held on September 18, 2019.

## Management Team

Homeowner Association Services (HAS)  
2266 Camino Ramon  
San Ramon, CA 94583  
Office: 925-830-4848  
Fax: 925-830-0252

Rosie Rivera, CCAM – Ext. 26  
Association Manager  
rrivera@hoaservices.net

Debi Schwartz – Ext. 24  
Assistant Manager  
debi@hoaservices.net

Architectural Submissions  
architectural@hoaservices.net

Jennifer Bouchard – Ext. 18  
Accounting (Assessments)  
jennifer@hoaservices.net

## Hacienda Security

24 hour Paging voicemail system  
925-734-6520

## Association Website

www.veronatownhomes.com

## Security Committee

Officer Ryan Tujague of the Pleasanton Police Department was in attendance at the meeting and provided information to the community.

- Mailbox theft should be reported to the post office.
- Police reported incidents/crimes from January to July 2019 in the community were suspicious vehicles and petty theft (unlocked vehicles).
- Installing cameras helps deter crime but does not stop crime.
- Recommend a 4k camera system at each entrance.

You can contact Office Tujague by email at [rtujague@cityofpleasantonca.gov](mailto:rtujague@cityofpleasantonca.gov) or by phone at (925) 931-5245 for more information and questions.

The committee has a What's App group that provides information of happenings within the community. You can join by following the link: <https://chat.whatsapp.com/Ldk5NNgXznrDZngkZ0vUWM>. Please be advised that this app is not a forum for any related maintenance, communication or HOA issues that require action. Please contact HAS Management at (925) 830-4848 or email [rrivera@hoaservices.net](mailto:rrivera@hoaservices.net). A Neighborhood Watch program is also in the works.



## Election by Acclamation

The request for Candidates was mailed to the members on July 16<sup>th</sup> and due August 16<sup>th</sup>. There were no more than two candidates and therefore the two incumbents Rickey and Joe will be elected by acclamation. In the interim, Board member Candace resigned leaving a vacant position for the Board to fill. The Board will be appointing Don Clark to complete the term ending in 2020.

## Pedestrians vs. Wheels

PLEASE SLOW D-O-W-N when driving into or around the Association. Use caution when walking in the evenings, especially when crossing streets. And drivers, watch out for cyclists and skaters. Also, please do not ride bikes, skateboards and scooters on the sidewalks. Sidewalks are for pedestrians and it can be very difficult to slow down in time to avoid hitting someone strolling on the same sidewalk where you are racing your bike or skateboard.

## Solar Energy Guidelines

The adoption of the Solar Energy Guidelines has been deferred to the September Board meeting.

**Annual BBQ  
Saturday,  
September 21<sup>ST</sup>**

**MORE INFORMATION  
TO FOLLOW**

# Verona View

## **Interior and Exterior Projects**

The Association appreciates and encourages home improvements, it raises the property values. Any time you plan to make a change to the interior or exterior of your home you will need to complete an architectural application request for approval by the Architectural Committee prior to starting the modification. Please do not start your improvement projects until you receive a written approval letter back from the Association. You can obtain an application by contacting HAS or the Association's website. It is the homeowner's responsibility to assure that any modifications are built up to code and to check whether or not permits are required by the City.

### **PARKING BY PERMIT ONLY**

**PARKING PERMITS (RESIDENT AND VISITOR) MUST  
BE DISPLAYED AT ALL TIMES INCLUDING  
WEEKENDS 24 HOURS A DAY, SEVEN DAYS A WEEK**

## **Pet Owners**

Please pick up your pet waste and dispose the bag in your trash bin; do not leave it lying in the grass for someone to step in. Also, for the safety to others and your pet, always please keep your dog on a leash. Residents are reminded not to leave pet food and water outside; this attracts unwanted pests including raccoons, skunks, etc.

## **Exterior Lighting**

If you see any lights that are out, please contact Management to have it repaired. Also, residents should leave on their porch lights to help increase lighting within the community without the addition of adding light fixtures to the buildings. Although there is only a hand full of garages that have a side door to their garage, the light on the outside of this door should be left on to help increase lighting. Additional light that were not approved by the Association should be removed and an architectural application be completed for consideration.

## **Staying Connected – Email Notifications**

You can receive alerts by email. It's the quickest way to receive notices from the Association. You can also access your account to view your current bill, see when payments are posted, make a payment online, update your contact information and preferences of receiving notifications. You will need to access HOA Services online portal: <https://online.hoaservices.net>; you will need your account number to sign up. This also could save cost of postage and printing for the HOA if you opt into receiving email communications.

## **Association's Website**

The Association's website is a separate login from obtain HOA services. The website contains a lot of important information about Verona as well as the most frequent forms homeowners need. You can easily find the governing documents, rules and regulations, the architectural application form and architectural standards. The website address is: [www.veronatownhomes.com](http://www.veronatownhomes.com).

## **Parking**

Any vehicle without a permit will be towed without notice at the expense of the vehicle owner. If you have any questions or have received a notice, please contact HAS immediately to resolve the issue. A resident using a visitor pass is prohibited. Misuse of the visitor permits or resident permits will result in a hearing, fine and the possibility of your vehicle being towed. The cost for a replacement permit for both resident and visitor is \$25.

## **Signs**

As a reminder signs including ones for alarm companies are not allowed in the common areas. You may place them on your porch. Please refer to the Association's website for "For Sale" sign before installation.