

Verona View

Verona at Hacienda Owners' Association Board of Directors

President – Rickey Juarez
Vice President – Srinivas Kumar
Treasurer – Joe McAdams
Secretary – Madhav Kondle
Director at Large – Candice Mateo

Meeting Information

The Board Meetings are held monthly at 6:00 p.m. in the Clubhouse. The next Board meeting will be held on July 17, 2019.

Management Team

Homeowner Association Services (HAS)
2266 Camino Ramon
San Ramon, CA 94583
Office: 925-830-4848
Fax: 925-830-0252

Rosie Rivera, CCAM – Ext. 26
Association Manager
rivera@hoaservices.net

Debi Schwartz – Ext. 24
Administrative Assistant
debi@hoaservices.net

Architectural Submissions
architectural@hoaservices.net

Jennifer Bouchard – Ext. 18
Accounting (Assessments)
jennifer@hoaservices.net

Hacienda Security

24 hour Paging voicemail system
925-734-6520

Association Website

www.veronatownhomes.com

Pool Facility Use

There was discussion in community regarding swimming lessons at the Verona pool at the June meeting, the Board agreed to enforce the pool rules, which includes the precedent to NOT allow swimming lessons at the pool due to the liability and risk for the Association, not to mention the increase of noise and space. The Board also authorized the expenditure to obtain a legal opinion and to contact the Association's insurance company.

There are nearby facilities that are equipped and qualified to teach swim lessons. Below are two facilities available.

American Swim Academy
6948 Sierra Court, Dublin, CA 94568
Phone: (925) 479-7946 (SWIM)
EMAIL: Dublin@americanswimacademy.com
HOURS

Monday: 8:15am – 8:00pm
Tuesday – Wednesday: 8:15am – 8:00pm
Thursday – Friday: 8:15am – 8:00pm

The Dolores Bengtson Aquatic Center
4455 Black Ave, Pleasanton, CA 94566
Phone: (925) 931-3420
Hours: 6:00am-10:00am, 11:30am-1:00pm, 5:30pm-7:30pm

Pedestrians vs. Wheels

PLEASE SLOW D-O-W-N when driving into or around the Association. Use caution when walking in the evenings, especially when crossing streets. And drivers, watch out for cyclists and skaters. Also, please do not ride bikes, skateboards and scooters on the sidewalks. Sidewalks are for pedestrians and it can be very difficult to slow down in time to avoid hitting someone strolling on the same sidewalk where you are racing your bike or skateboard.

Solar Energy Guidelines

The adoption of the Solar Energy Guidelines has been deferred to the July Board meeting.

Interior and Exterior Projects

The Association appreciates and encourages home improvements, it raises the property values. Any time you plan to make a change to the interior or exterior of your home you will need to complete an architectural application request for approval by the Architectural Committee prior to starting the modification. Please do not start your improvement projects until you receive a written approval letter back from the Association. You can obtain an application by contacting HAS

Verona View

or the Association's website. It is the homeowner's responsibility to assure that any modifications are built up to code and to check whether or not permits are required by the City.

Pet Owners

Please pick up your pet waste and dispose the bag in your trash bin; do not leave it lying in the grass for someone to step in. Also, for the safety to others and your pet, always please keep your dog on a leash. Residents are reminded not to leave pet food and water outside, this attracts unwanted pests including raccoons, skunks, etc.

Exterior Lighting

If you see any lights that are out, please contact Management to have it repaired. Also, residents should leave on their porch lights to help increase lighting within the community without the addition of adding light fixtures to the buildings. Although there is only a hand full of garages that have a side door to their garage, the light on the outside of this door should be left on to help increase lighting. Additional light that were not approved by the Association should be removed and an architectural application be completed for consideration.

Staying Connected – Email Notifications

You can receive alerts by email. It's the quickest way to receive notices from the Association. You can also access your account to view your current bill, see when payments are posted, make a payment online, update your contact information and preferences of receiving notifications. You will need to access HOA Services online portal: <https://online.hoaservices.net>; you will need your account number to sign up. This also could save cost of postage and printing for the HOA if you opt into receiving email communications.

Association's Website

The Association's website is a separate login from obtain HOA services. The website contains a lot of important information about Verona as well as the most frequent forms homeowners need. You can easily find the governing documents, rules and regulations, the architectural application form and architectural standards. The website address is: www.veronatownhomes.com.

Parking

Any vehicle without a permit will be towed without notice at the expense of the vehicle owner. If you have any questions or have received a notice, please contact HAS immediately to resolve the issue. A resident using a visitor pass is prohibited. Misuse of the visitor permits or resident permits will result in a hearing, fine and the possibility of your vehicle being towed. The cost for a replacement permit for both resident and visitor is \$25.

Signs

As a reminder signs including ones for alarm companies are not allowed in the common areas. You may place them on your porch. Please refer to the Association's website for "For Sale" sign before installation.

PARKING BY PERMIT ONLY

**PARKING PERMITS (RESIDENT AND VISITOR) MUST
BE DISPLAYED AT ALL TIMES INCLUDING
WEEKENDS 24 HOURS A DAY, SEVEN DAYS A WEEK**

POOL HOURS

**Sunday – Thursday
7:00 a.m. to 10:00 p.m.**

**Friday – Saturday
7:00 a.m. to 11:00 p.m.**