

**VERONA VIEW
MARCH 2018**

**Rosie Rivera, Property Manager
Homeowner Association Services (HAS)
2266 Camino Ramon, San Ramon, CA 94583**

**Email: rrivera@hoaservices.net
Office: 925-830-4848 x26
Fax: 925-830-0252**

**Hacienda Security Number (24 hour paging voicemail system)
Association Website: www.veronatownhomes.com**

925-734-6520

**Rickey Juarez, President
Wayne Watari, Vice President**

**BOARD OF DIRECTORS:
Diane Birchell, Financial Officer
Don Clark, Secretary**

Joe McAdams, Director

BOARD NEWS AND MEETING DATE

The Board meets on the third Wednesday of each month (with the exception of December) at 6:00 p.m. in the Association clubhouse. The next Board meeting is scheduled for Wednesday, March 21, 2018. All homeowners are encouraged to attend.

PARKING PERMIT DISPLAY & ENFORCEMENT

All parking permits must be displayed. Any vehicle without a permit will be towed without notice at the expense of the vehicle owner. As a reminder, residents that do not require a permit, you are still required to register your vehicle which includes providing a valid DMV registration that shows both the resident and property address. If you have any questions or have received a notice, please contact HAS immediately to resolve the issue.

A resident using a visitor pass is prohibited. Misuse of the visitor permits or resident permits will result in a hearing, fine and the possibility of your vehicle being towed.

The Board approved to engage with a parking patrol service at the February meeting. The service includes monitoring the parking, issuing citations and authorization to tow vehicles.

GUTTER CLEANING

The annual gutter cleaning has been completed. If you experience a problem with your gutter such as water overflowing or leaking, please contact HAS to report the problem so it can be resolved.

ROOF PROJECT

The Roof project has been completed. We appreciate everyone's patience and cooperation during this project. If you experience any roof leaks, please contact Management immediately.

AUTO PAYMENT

There are a number of homeowners that have not updated their auto payment with their bank. If you have ACH through Union Bank, you will not need to make the change; it will be done for you. Please review your statement to show if there are any outstanding balances on your account. If there are any discrepancies, please contact the HOA immediately, to resolve the issue or in most cases, adjust your auto pay and clear any outstanding balances.

MAILBOXES & VIDEO SURVEILLANCE CAMERAS

As a reminder, you should pick up your mail daily to reduce mail theft. The Board deferred the installation of cameras that photograph license plate numbers at the entrances and cameras at the mail kiosks due to the high costs.

EXTERIOR/INTERIOR REPAIRS – ARCHITECTURAL APPLICATION APPROVAL

Please be reminded that the Association's CC&R's require all homeowners to submit an architectural approval application – and get written approval for that project – BEFORE making any change to their property. This includes interior projects, such as kitchen remodels.

You must also obtain written approval before having a satellite dish installed at your home. (Don't forget that you also need to have the dish removed when you sell your home.) Please contact the management company if you have any questions regarding your project, or if you need a form. The forms are also readily available on the Association's website.

VERONA WEBSITE & COMMUNICATION

Our website contains a lot of important information about Verona as well as the most frequent forms homeowners need. You can easily find the governing documents, rules and regulations, the architectural application form and architectural standards. The website address is: www.veronatownhomes.com.

You may also receive email alerts from the HOA by logging on to www.hoaservices.net. You will need your account number and property address to change your settings of communication. This will also save costs to the HOA for printing and postage.